

THE WELLNESS RESERVE

Membership Terms & Conditions

Santisha Walker | Walker Group The Consultants, LLC | SantishaWalker.com

Effective Date: 2026

PLEASE READ THESE TERMS CAREFULLY BEFORE PURCHASING. By completing your purchase of The Wellness Reserve membership, you acknowledge that you have read, understood, and agree to be bound by these Terms and Conditions in their entirety. If you do not agree, do not complete the purchase.

1. Agreement to Terms

These Terms and Conditions ("Terms") constitute a legally binding agreement between you ("Member," "you," or "your") and **Santisha Walker, Registered Nurse and Certified Wellness Coach, operating under Walker Group The Consultants, LLC** ("we," "us," or "our"), accessible at **SantishaWalker.com**. These Terms govern your access to and use of The Wellness Reserve digital membership and all associated content, tools, and resources.

2. The Wellness Reserve — Membership Description

The Wellness Reserve is a private, one-time purchase digital membership that provides access to a curated collection of wellness tools, resources, guides, and digital products. The membership is designed to support your personal health and wellness journey across the six components of health: physical, emotional, mental, social, environmental, and spiritual well-being.

2.1 Included Content

Your membership includes access to the following types of digital resources (subject to change as content is added and updated):

- Downloadable digital products, including PDF guides, workbooks, tools, and assessments
- Wellness-centered resources designed to support emotional healing, mental clarity, and personal growth
- Practical tools aligned with breaking cycles and building healthier life patterns
- Ongoing additions curated by Santisha Walker, RN, CWC, as the membership evolves

2.2 Content Evolution

The Wellness Reserve is a living resource. Content will be added, updated, or refined over time. We reserve the right to add, modify, or remove individual resources at our sole discretion. Your membership provides access to the collection as it exists at the time of your purchase and as it continues to evolve — you will receive ongoing additions at no additional charge.

3. Purchase & Payment

3.1 One-Time Fee

The Wellness Reserve is offered at a one-time investment of \$47.00 USD. This is not a recurring subscription. You will be charged once and receive lifetime access as described in Section 4.

3.2 Payment Processing

All payments are processed securely through the Wix platform and its designated payment processors. By completing your purchase, you authorize the charge of \$47.00 USD to your chosen payment method. Santisha Walker and Walker Group The Consultants, LLC do not store your payment information.

3.3 Taxes

You are solely responsible for any applicable local, state, or federal taxes associated with your purchase. The listed price does not include taxes where applicable.

4. Access & Delivery

4.1 Lifetime Access

Upon successful completion of your purchase, you will receive lifetime access to The Wellness Reserve, subject to the terms outlined in this agreement. "Lifetime access" means access for as long as the membership platform and associated content remain operational and available on SantishaWalker.com.

4.2 Access Delivery

Access to The Wellness Reserve will be granted through your Wix member account associated with the email address used at the time of purchase. You are responsible for maintaining access to that email address and your account credentials. We are not responsible for access issues resulting from lost credentials, inaccessible email accounts, or failure to complete account setup.

4.3 Platform Availability

We will make reasonable efforts to keep The Wellness Reserve accessible and operational. However, we do not guarantee uninterrupted access and are not liable for temporary unavailability due to maintenance, technical issues, third-party platform outages, or other circumstances beyond our control. In the unlikely event that the platform is permanently discontinued, we will make reasonable efforts to provide advance notice.

5. Refund Policy

ALL SALES ARE FINAL. Due to the immediate digital delivery and nature of this product, The Wellness Reserve is non-refundable. Once access has been granted to your account, no refunds, exchanges, or chargebacks will be issued under any circumstances.

By completing your purchase, you expressly acknowledge and agree to this no-refund policy. We strongly encourage you to review all publicly available information about The Wellness Reserve prior to purchase. If you have questions before purchasing, please contact us at the email provided in Section 12.

6. Intellectual Property & License

6.1 Ownership

All content within The Wellness Reserve — including but not limited to PDF guides, workbooks, assessments, written materials, graphics, frameworks, and tools — is the exclusive intellectual property of Santisha Walker and Walker Group The Consultants, LLC, protected under applicable copyright law.

6.2 License Grant

Upon purchase, you are granted a limited, non-exclusive, non-transferable, personal-use license to access and use the content within The Wellness Reserve for your own personal, non-commercial wellness purposes only.

6.3 Prohibited Uses

You may NOT, under any circumstances:

- Share, distribute, resell, sublicense, or transfer your membership access or login credentials to any other person
- Reproduce, copy, republish, upload, post, or transmit any content from The Wellness Reserve in any form or by any means
- Use any content for commercial purposes, including but not limited to selling, coaching programs, courses, or group distribution
- Claim ownership of, plagiarize, or remove copyright notices from any materials
- Screen-record, screenshot for redistribution, or otherwise capture and share member-only content

Violation of these terms will result in immediate revocation of your membership access without refund and may result in legal action.

6.4 Feedback & Testimonials

If you provide feedback, testimonials, or reviews about The Wellness Reserve, you grant us a non-exclusive, royalty-free, perpetual license to use that content for marketing and promotional purposes, with or without attribution.

7. Medical & Health Disclaimer

IMPORTANT: The content provided within The Wellness Reserve is intended for educational, informational, coaching, and wellness-support purposes only. It is NOT intended to constitute or substitute medical advice, diagnosis, treatment, or psychiatric care.

Santisha Walker, while a Registered Nurse and Certified Wellness Coach, is not acting in a clinical nurse-patient capacity through this membership. The Wellness Reserve does not establish a nurse-patient or healthcare provider relationship.

You should always consult with a qualified, licensed healthcare provider before making decisions about your health, medications, treatment plans, or any wellness practices — particularly if you have an existing medical or psychiatric condition. Never disregard or delay seeking professional medical advice based on content accessed through this membership.

By purchasing, you acknowledge that you take full personal responsibility for how you engage with and apply the resources within The Wellness Reserve.

8. Account Conduct & Revocation

8.1 Member Responsibilities

You are responsible for maintaining the confidentiality of your account credentials. You agree not to share your login information with others. Each membership purchase is valid for one individual account holder only.

8.2 Grounds for Revocation

We reserve the right to revoke your membership access immediately and without refund if you:

- Violate any provision of these Terms, including the intellectual property provisions in Section 6
- Share, distribute, or attempt to sell membership content or access credentials
- Engage in abusive, harassing, or harmful behavior toward Santisha Walker, Walker Group The Consultants, LLC, or other members
- Initiate a fraudulent chargeback or payment dispute after access has been granted
- Use the content in any way that violates applicable law

9. Limitation of Liability

To the fullest extent permitted by applicable law, Santisha Walker and Walker Group The Consultants, LLC shall not be liable for any direct, indirect, incidental, special, consequential, or exemplary damages arising from or related to your use of The Wellness Reserve, including but not limited to:

- Inability to access the platform or content
- Results or outcomes from applying the resources or information provided
- Any health decisions made in reliance on content from this membership
- Technical errors, data loss, or service interruptions

Our total liability to you for any claim arising out of or relating to this membership shall not exceed the amount you paid for access (\$47.00 USD).

10. Privacy & Data

Your personal information is collected and used in accordance with our Privacy Policy, available at SantishaWalker.com. By purchasing, you consent to the collection and processing of your name, email address, and payment information as necessary to fulfill your membership access. We do not sell your personal information to third parties.

The Wellness Reserve platform is hosted through Wix. Your use of the platform is also subject to Wix's Terms of Service and Privacy Policy.

11. Modifications to These Terms

We reserve the right to update or modify these Terms at any time. Changes will be posted on SantishaWalker.com with an updated effective date. Continued use of your membership following any modifications constitutes your acceptance of the revised Terms. We encourage you to review these Terms periodically.

12. Governing Law & Disputes

These Terms shall be governed by and construed in accordance with the laws of the State of [Your State], without regard to conflict of law principles. Any disputes arising under or related to these Terms shall be resolved through good-faith negotiation first. If a resolution cannot be reached, disputes shall be submitted to binding arbitration in accordance with applicable rules, in [Your State/City].

You waive the right to participate in any class action lawsuit or class-wide arbitration related to this membership.

13. Contact Information

If you have questions about these Terms or your membership, please contact us:

Santisha Walker, RN, CWC

Walker Group The Consultants, LLC

Website: SantishaWalker.com

Email: contact@santishawalker.com

ACKNOWLEDGEMENT

By purchasing The Wellness Reserve, you confirm that you are at least 18 years of age, that you have read and understood these Terms and Conditions, and that you agree to be legally bound by them.

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